

FRENCH ISLAND ECO HUB

PLANNING APPLICATION
(Previously # PA 1600184, before fire)



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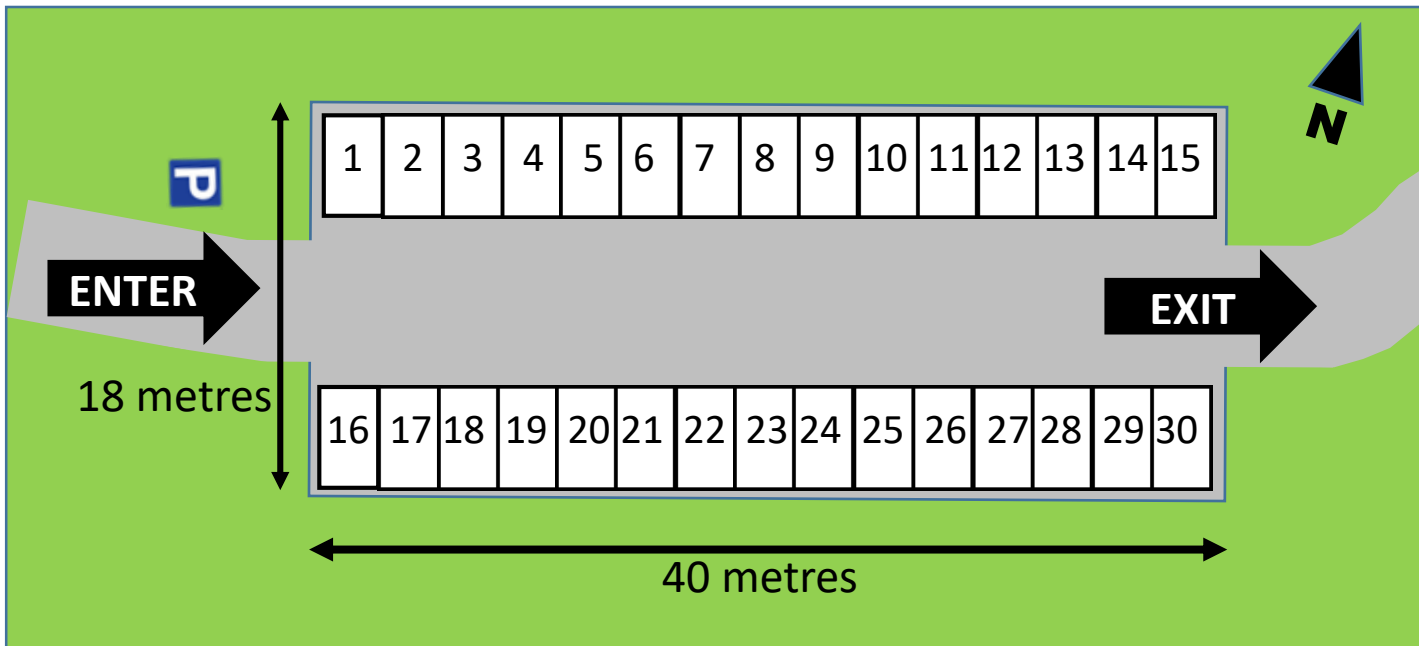
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CARPARK PLAN

Each car-space is 2600mm wide x 4900mm long in accordance with section 52.06 of the planning scheme

EACH SPACE IS DELINEATED ON THE GROUND WITH PINE-LOG BUMPERS

A CAR-PARKING MAP SIGN IS POSITIONED AT THE CARPARK ENTRANCE (see next page)

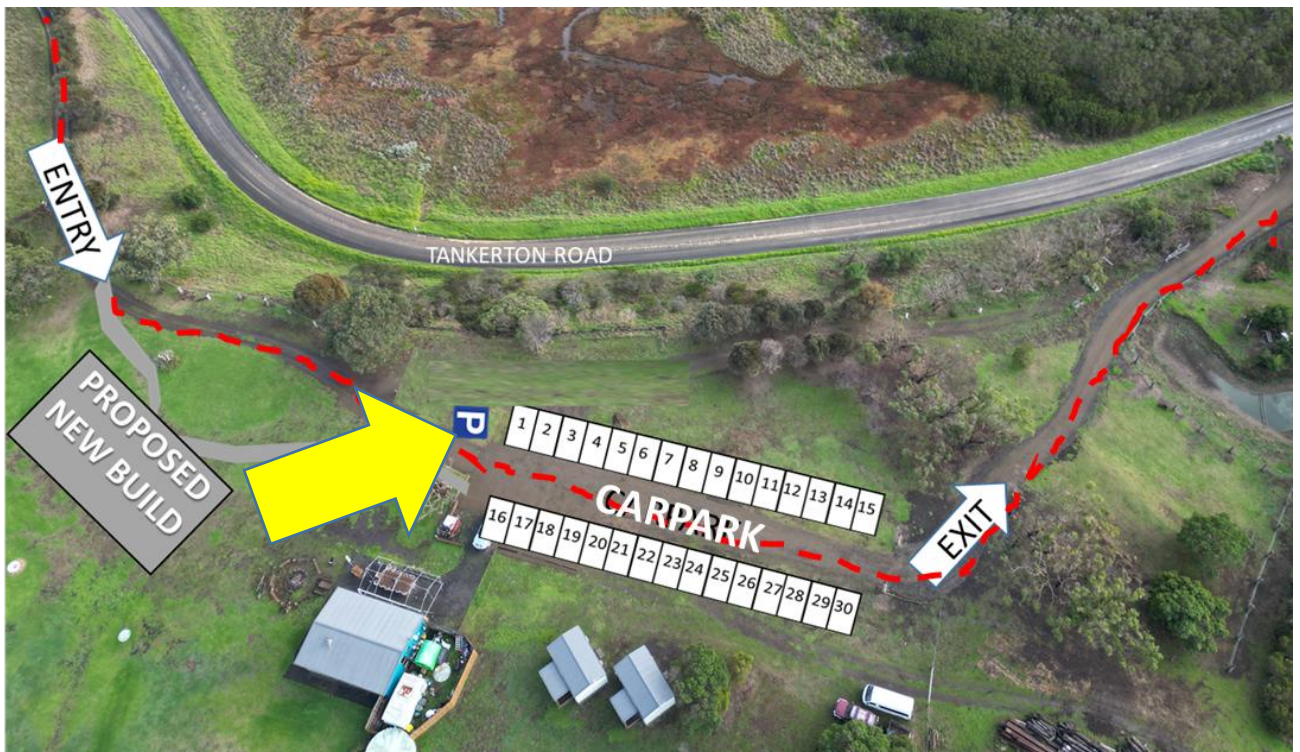


10 TANKERTON ROAD, FRENCH ISLAND VEHICLE ENTRANCE & EGRESS POINTS





POSITION OF ABOVE SIGN DENOTED BY YELLOW ARROW BELOW



VEHICLE DIRECTIONS WITHIN THE SITE INDICATED BY RED DASHES ABOVE

2.MANAGEMENT PLAN

a. Hours of operation for all parts of the premises.

Trade will proceed in accordance with any Covid restrictions placed by the relevant authorities, within the following operating hours:

	Indoor Area	Outdoor Area
Monday – Saturday	10am – midnight	10am – 10pm
Sunday	10am – midnight	10am – 10pm
Good Friday and Anzac Day	Midday – 11pm	Midday – 10pm

Packaged Liquor Trading Hours

Monday – Saturday	10am – 11pm
Sunday	10am – 11pm
Good Friday and Anzac Day	Midday – 11pm

b. Details of the provision of music

Music may be played inside the premises during trading hours.

Please note: Extensive acoustic testing conducted in the previous building, which featured single glazing and uninsulated walls, recorded “Barely audible, not able to be measured”, at the nearest neighbor’s fenceline. Given that the new building is in the same location but will be constructed with double glazing and insulation, therefore external noise emissions are anticipated to be lower than those previously recorded.

c. Security arrangements including hours of operation

Security cameras operate inside and outside the premises 24 hours daily.

Security staff will be engaged during trading hours for patron numbers as specified.

d. Entry and exit locations

Vehicle entry location is from the western driveway

Vehicle exit location is to the eastern driveway

Pedestrian entry and exit locations are adjacent to the eastern and western driveways

Public entry to the premises is via the front door

Guest entry to the premises is via the front or side door

All exits are available for all guests and patrons

e. Training of staff in the management of patron behaviour

All staff dealing with patrons will have minimum Responsible Service of Alcohol Credentials

All staff will be required to complete an induction which includes dealing with patron behaviour

All staff will be regularly reviewed and trained as required

f. A complaint management process

Any complaints will be directed to the manager on duty. The manager will provide opportunity for the complainant to complete a complaint form of which steps will be taken to ascertain the complaint by interviewing the patron, staff and reviewing security camera footage if required. Should the steps taken to rectify the complaint be unsatisfactory to the complainant, an independent mediator will be engaged to assist with a resolution.

g. Management of any outdoor areas to minimise impacts on the amenity of nearby properties

The manager on duty will attend outdoor areas and monitor camera surveillance during patron use to ensure nearby property amenity impacts are minimised.

h. Measures to ensure patrons cannot directly access the adjoining public land in the Public Conservation and Resource Zone

Fencing has been erected between the property and the adjacent public land area.

i. Management of patrons who are smoking

Designated outdoor smoking areas have been made available and are away from other patrons and dining areas.

j. Lighting within the boundaries of the site

Lighting has been installed to illuminate the site boundaries,

k. Security lighting outside the premises

Security sensor lighting has been installed to illuminate the area outside the premises including the car-park and areas between the car-park and premises entrance and exits.

l. General rubbish storage and removal arrangements

General rubbish will continue to be stored in the utility area which has been used for this purpose for the past 30+ years. This area is locked away from guests and patrons. Rubbish is removed as required, only between 10am and 5pm.

m. Bottle storage and removal arrangements

Bottles will be stored in the utility area locked away from guests and patrons. Bottles are removed as required, only between 10am and 5pm.

n. Noise attenuation measures including the use of noise limiters

A comprehensive acoustic report has been compiled by professional acoustic engineers who concluded that Installation of an Electronic Noise Limiter at the venue would be a redundant measure. Monitoring at the nearest neighbouring fenceline returned the following result: "Barely audible, not able to be measured."