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ADVERTISED PLAN

Arthurs Seat Eagle - Alcohol Management Plan

(April 2023)

Arthurs Seat State Park, Mornington Peninsula

Introduction

The Arthurs Seat Eagle is a state of the art gondola which carries passengers between the Base Station in Dromana (the 'Lower Station') to the summit of Arthurs Seat (the 'Upper Station') over the top of the Arthurs Seat State Park. Passengers can board the gondola at either station and the ride is approximately 14 minutes each way.

This Alcohol Management Plan ('AMP') was first prepared to accompany a planning permit application for use of the Upper Station as a licensed premises pursuant to Clause 52.27 of the Mornington Peninsula Planning Scheme.

As the Mornington Peninsula Planning Scheme does not provide direct guidance on the preparation of management plans for licensed premises, this plan has been prepared with reference to Clause 22.22 of the Melbourne Planning Scheme and Clause 22.09 of the Moreland Planning Scheme and it will provide a basis for the successful operation of the venue.

This Alcohol Management Plan will be implemented from the issuing of a Liquor Licence from the VCGLR. All measures outlined in this plan will be regularly monitored by Arthurs Seat Eagle management and can be amended as required, to the satisfaction of the Responsible Authority, to ensure that any off-site amenity impacts associated with the venue are appropriately addressed and managed (inter alia).

Details of the Liquor Licence Sought

A General liquor licence is sought for the Arthurs Seat Eagle. This licence authorises the licensee to supply liquor on and off the licensed premises.

Details of the Supply and Consumption of Liquor

Lower Station

The Lower Station will be used at certain times to welcome pre-booked leisure groups, functions, and similar groups which will assemble and be offered a standard alcoholic drink prior to boarding the gondola to attend the Function Centre in the Upper Station. Outside of these arrangements, alcohol will not be available to the general public at the lower station.

Gondola

Consumption of alcohol within the gondolas will only occur when a function is in progress. All beverages will be served in plastic glassware for travel within the enclosed gondolas.

Alcohol will not otherwise be sold to the general public for consumption in the gondola.

All patrons will be checked prior to entering the gondolas by Arthurs Seat Eagle loading staff ensuring there are no signs of intoxication with any guest.

No alcohol will be permitted within the gondola other than as allowed by Arthurs Seat Eagle loading staff.

A limit of one (1) standard drink per person will apply to each leg of the gondola ride.

At no point will unaccompanied minors be allowed to travel in the gondolas where liquor will be consumed. This will be monitored by Arthurs Seat Eagle loading staff.

Passengers will be monitored throughout the trip via CCTV camera and communication is available directly to each gondola. The gondolas can be stopped and returned at any point.

Upper Station Café

The Upper Station café will continue to have alcohol available to the general public for purchase. This will include consumption within the café/deck area and the sale of packaged liquor.

Balance of Upper Station (i.e. excluding Café)

The balance of the Upper Station included within the red line area will be available for supply and consumption of liquor as part of the function centre use.

To minimise crossover with the general public, functions will generally take place outside of our normal trading times or during off-peak times.

Packaged liquor may also be sold from the balance of the Upper Station.

Hours of Operation

The venue (not including the function centre) is proposed to operate between the following hours:

- Sunday to Thursday Between 8.00am and 9.00pm
- Friday and Saturday Between 8.00am and 10.00pm

Except with the prior written consent of the Responsible Authority, the food and beverage sales (excluding the function centre) must conclude 30 minutes prior to the nominated closing times.

The function centre is proposed to operate between the following hours:

- Sunday to Thursday Between 8.00am and 10.00pm
- Friday and Saturday Between 8.00am and 11.00pm

Staff Training in Management of Patron Behaviour

All operational staff (not just those working in our food and beverage teams) have completed their Responsible Serving of Alcohol ('RSA') training with a certified provider, as approved by the VCGLR.

As part of this course staff have been trained in relation to the intoxication of patrons.

Security Arrangements

Security will not be required for these premises on the basis that music will accord with SEPP-N2 and the proposed hours of operation will also limit potential for adverse amenity impacts.

Additionally, all staff are trained in the Responsible Serving of Alcohol (refer above).

Entry and Exit Locations

Lower Station

Pedestrian entry is via a forecourt which leads from the car park/drop off area into the Lower Station.

Upper Station

Pedestrian entry to the Upper Station is via a covered entry area leading to the interpretative/information area which showcases the State Park, surrounding tourism attractions, and the gondola itself. A rear doorway will be used for deliveries and/or staff entry as required.

Complaint Management System

It is not expected that the venue will attract complaints based on the nature of the business.

In the event of a complaint by a member of the public, Victoria Police, an 'authorised officer' of Council or the VCGLR the manager on duty will be immediately notified to act on the complaint to ensure that the cause is immediately dealt with and any concerns minimised.

A record of any complaints made will be maintained through a detailed log book and made available to authorised officers, as requested. Immediately following any complaint made Arthurs Seat Eagle managers will promptly discuss and follow up the complaint to determine an appropriate course of action to ensure that circumstances which lead to the complaint do not reoccur.

Management of Outdoor Areas

The outdoor café area will operate in conjunction with the indoor area.

It is proposed that the outdoor area will operate during the same hours as the indoor Café area. Refer to proposed operating hours above.

There is no smoking allowed anywhere on the premise.

Lighting (within and outside site boundaries)

General ambient lighting will be provided for customers within the venue and functional task lighting for staff in back of house areas to comply with relevant standards. New compliant exit signage will be included as per building permit requirements. No additional security lighting will be required.

Waste Management

Waste will be stored in a designated bin room at the rear of the site in accordance with the Waste Management Plan endorsed under Planning Permit PLN13/1992. Bin areas are shown on the submitted plans and ensure that bins are stored out of site in the 'back of house' area of the premises.

A private contractor shall collect waste onsite within carpark driveways. Collection staff shall have access to the bin storage area and transfer bins to the truck and back to the stores. All waste collection and bin transfers will be carried out during off-peak traffic periods.

Noise Attenuation Measures

Patron Noise

The proposed external table and seating area to the front of the café will be limited to normal noises associated with talking and general communication and will not adversely affect nearby residences.

The patronage and hours of operation of the Upper Station café operate to minimise any unreasonable amenity effects. Additionally, amenity considerations such as queuing and antisocial behaviour are not expected in a venue of this type given the licensed premises would be secondary to the overarching use of the land as a recreation facility.

Staff and management will monitor the behaviour of patrons utilising the external terrace area to ensure that no nearby properties or businesses are unreasonably impacted by noise from this area.

Music

Music within the venue will accord with the conditions of any applicable planning permit and with State Environment Protection Policy No. 2 (SEPP-N2') - Control of Music Noise from Public Premises.